

Partnerships for Employment

News for Nevada Businesses

...teamwork to build a stronger Nevada workforce



need employees? start here. Nevada JobConnect

online recruitment

list job openings

business resources

Nevada JobConnect serves as the first stop for employment in Nevada. We offer businesses a wide array of services to simplify staffing needs. We are dedicated to serving the needs of Nevada businesses.

- post job openings
- recruitment assistance
- employer tax incentives
- on-line access & recruitment
- labor market information
- economic development information



A proud member of America's Workforce Network.



www.NevadaJobConnect.com

Welfare changes the way it does business

The Welfare Division is changing the way it does business by revolutionizing how services are provided to its customers –both clients and employers. An example of this transformation is the centralized Customer Service Center.

The Customer Service Center began as a pilot project last March, as a way for employers and clients to obtain information from the Welfare Division by calling one number from a centralized location. As calls come into the Customer Service Center, the voice response system allows individuals to direct their calls by making a selection from a menu or speaking to a Customer Service Agent for assistance. The Customer Service Center has been so successful it is being expanded statewide. The implementation phase begins this month, with an estimated completion date of June.



How does the Customer Service Center impact employers? The Center assists in answering calls regarding Child Support questions, such as withholding fees, wage garnishments, health insurance forms, employment verification forms and modification orders.

Customer Service Center (775) 684-0704

Our challenge is to end generational public assistance through Nevada's Personal Responsibility & Self-Sufficiency Act.

Growing pains:

Economy recovers but businesses have hard time finding qualified employees

"People are *not* your most important asset, the *right* people are." —*Jim Collins, Author Good to Great*

With 2003 showing an economic growth rate of approximately 3 percent and unemployment levels down from 4.9 to 4.4 percent, last year ushered in the recovery for Nevada's economy. And projections for 2004 continue the upward trend in economic growth.

But as the population grows and businesses expand, the need for qualified employees may cause growing pains for business. To help ease these pains, the state of Nevada created the statewide employment network Nevada JobConnect.

Nevada JobConnect oversees and provides workforce development services to businesses and job seekers at no cost to either party. Here are some of the ways businesses can utilize JobConnect services:

For New Businesses

For businesses that are just starting out, Nevada JobConnect provides a range of services. We can help you recruit, pre-screen and train new employees. This means that you can focus on all the other details of starting your business.

For Growing Business

When it comes time to add more staff, Nevada

JobConnect should be your first stop. We can recruit, screen, assess and provide you with candidates that fit your job description. And, we will continue providing you with candidates until you have filled your positions.

For Your Employees

Nevada JobConnect is your connection to a range of training options for businesses, including on-site training and hands-on leadership, course work and off-site professional development classes, and vocational rehabilitation services.

Any successful company will tell you that the secret to a dedicated and committed workforce is a strong training program. It is what employees expect. As your business grows, the need for continued training of your existing and new employees will grow as well. Training and skills development does not have to be a burden. In fact, Nevada JobConnect will connect you with people that will make it easy to assess, design, and implement training programs for your whole team.

With at least 7,000 new residents moving into the state monthly, the labor pool is overwhelming. According to the National Bestseller book on business, "*Good to Great*," great companies have the *right* people on the bus and in the *right* seats.

Update provided by Nevada JobConnect

**Department of Employment, Training & Rehabilitation
and
Department of Human Resources, Welfare Division**